

PROHIBITED & RESTRICTED GOODS

PROHIBITED GOODS

You cannot send prohibited goods under any circumstances.*



Animals (Including insects, hatching eggs)



Bullion



Counterfeit or pirated goods



Currency



Dangerous goods, hazardous or combustible materials



Drugs and narcotics (illegal)



Firearms, weapons, ammunition (including replicas)



Human remains (including ashes)



Irreplaceable items



Knives



Negotiable instruments in Bearer Form



Pornography



Airsoft guns



Fidget spinners containing lithium batteries



Any item(s), the carriage of which is prohibited by any law, regulation or state or federal, state or local government to or through which the shipment may be carried.

RESTRICTED GOODS

In some circumstances, you may be able to send small quantities of restricted goods, pending destination. Please contact DHL eCommerce Customer Service on 1800 688 280 for more information*



Alcoholic beverages (e.g. beer, wine, spirits)



Animal products, plant products and plants (e.g. animal skins, cotton, seeds, teas)



Toys



Milk powder



Foreign lotteries (including circulars)



Tobacco



Antiques or Fine Art or Works of Art, Collectibles and/or rare items (any item worth more than its original purchase or that is not commonly available)



Soil, earth



Perishable items (e.g. flowers, foodstuffs, items requiring temperature control or special handling)



Medical Samples, Drugs and pharmaceutical products



Industrial diamonds/carbons



Fur(s)/ivory/ endangered animal products



Precious metals and stones (including jewellery)



Watches, costume jewellery



Negotiable instruments in Non-bearer Form



Publications (certain types may be restricted by law)

*Please note: additional charges and repercussions may be incurred if a shipper is identified in breach.

DANGEROUS GOODS

You cannot send dangerous goods under any circumstances.*



Any aerosols, including: hair spray and deodorants



Batteries/cells including: lithium-ion/polymer/metal - alone and in or with electronic devices



Explosives or ammunition such as: fireworks, flares and sparklers



Infectious and/or biological substances expected to contain pathogens or other agents such as: bacteria, viruses, parasites, prions



Air bag inflators and modules or seat-belt pre-tensioners



Carbon dioxide, solid (Dry Ice)



Flammable liquids such as: acetone, lighter fluid, solvent-based paints



Matches, lighters or lighter refills including: cigarette lighters containing petrol and butane lighters



Alcoholic beverages containing >24% alcohol by volume



Corrosives such as: acids, corrosive paint and dyes, rust removers



Flammable solids including: magnesium and potassium



Oxidizing materials or organic peroxides such as disinfectants and hair dyes



Batteries classified as dangerous such as: wet spillable/non spillable lead-acid/alkaline batteries



Environmental waste including: used engine oil and used or damaged batteries



Gases including: flammable, non-flammable, compressed and toxic gases such as fire extinguishers and scuba tanks



Pesticides, toxic herbicides and insecticides or poisons/toxic substances

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